



SOUTH BANK PARTNERSHIP

September 2009

Successful First Year of Service for South Bank Patrol

South Bank Patrol is celebrating its first 12 months of service during which time it has made a significant contribution to the neighbourhood.

Combining an enforcement and ambassadorial role, the team operates from 11am – 11pm from Monday to Sunday with a remit to address a wide range of local issues including illegal street trading, anti-social behavior, counter terrorism, rough sleeping and low-level crime as well as acting as the eyes and ears of the local authority and businesses in the neighbourhood.

The initial 2 year service is a joint initiative between local businesses and the London Borough of Lambeth. Key highlights to date include:

1. The virtual eradication of illegal street trading, thanks to the outstanding partnership support from Lambeth Police and Lambeth Council Enforcement.
2. A huge reduction in Anti Social Behaviour, which continues to decline, including a reduction in;
 - Yobbish behaviour and intimidating groups taking over public spaces
 - Vandalism, graffiti and fly-posting
 - Littering
 - Begging and anti-social drinking
3. Ambassadorial interactions with members of the public average at around 300 per month including;
 - Way-finding, advising members of the public on local security or safety issues for the area, assisting the elderly or infirm, missing children, lost property
4. Daily referrals of homeless and street drinkers to Lambeth Outreach services
5. Control rooms for larger businesses visited daily and intelligence shared

6. Security support and advice delivered for smaller businesses
7. Some key activities to date include;
 - 17 Lost children reunited with parents
 - Assisted police with cordoning off areas during incidents
 - Ambulances called 7 times for accidents and injuries
 - Assisted numerous businesses with security measures when large crowds have congregated around their premises

The day-to-day running of the service is managed by South Bank Employers' Group, which reports to the South Bank Partnership which co-ordinates and monitors initiatives to improve the South Bank, Waterloo and Blackfriars area, under the joint chairmanship of Kate Hoey MP and Simon Hughes MP.